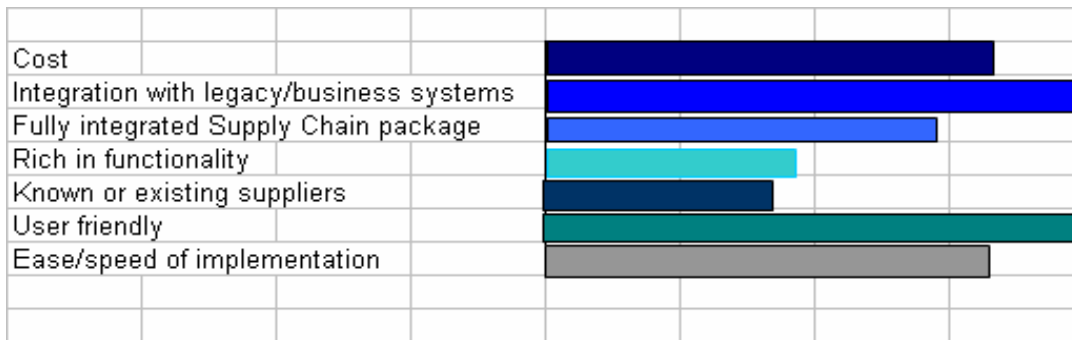


I.T. in the Supply Chain

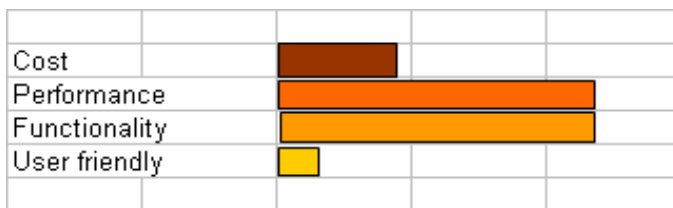
A survey by Bisham Consulting

In 2005 Bisham Consulting, one of the UK's leading, independent supply chain consultants, was commissioned to undertake a survey of supply chain professionals working in medium size enterprises to understand how investment decisions were made in this area and whether ERP based solutions deliver the benefits anticipated. The following is a summary of some of the key findings.

When considering investments in IT. The most common choice criteria in choosing a new supply chain system was the ability of the new package to integrate with existing operational/functional business systems combined with the system being user friendly. Being a name in the IT provider marketplace was seen of little merit in the selection process.



In the survey the companies, who had implemented a supply chain system as part of an ERP solution, were asked if they were satisfied. A staggering 85% expressed some dissatisfaction. The key reasons are shown below.



Given the responses above it is not surprising to find that 62% of those surveyed thought that a modular, best in breed system, rather than an ERP system would improve the performance of the supply chain.